



Privacy Notice

We collect your personal information, so that we can determine whether we will offer You a policy. We also provide claims handling services, which may involve the collection of sensitive information, as well as other policy management services. It is your decision whether to provide us with your personal information but without it, we may not be able to provide you with our products and services. If you provide us with personal information about another person, you must only do so with their consent and you agree to make them aware of this privacy notice.

We may also use the information that we collect to improve our products and services, conduct research, and offer products and services that might be of interest to you.

We may share your personal information with third parties for underwriting, claims, setting up and administering the TravelCard and policy management services, or to enable them to offer you products and services provided by them. These parties may include our insurers and reinsurers, your broker and those organisations we rely on to provide our products and services. Disclosure may also be made to government or regulatory bodies, or as required by law.

If you do not want to receive offers from us or third parties, please let our Customer Service Team know. We may need to disclose information to persons located overseas (including to Israel and the European Union), given the nature of our services.

Our Privacy Policy has more details, including:

- where and from whom we collect personal information,
- where we store Your personal information,
- how we use and access your personal information, and
- how to make a complaint.

By providing us with your personal information, or other people's that you are authorised to share, you provide us with consent for its uses and disclosures, until we are told otherwise.

If You wish to withdraw any of these consents, including for things such as receiving information on products and offers, please let us know.

To get a free copy of our Privacy Policy, please visit our website at www.TravelCard.com.au or ask our helpful team for more details.